

WARNING  
SPECIAL MEETING OF BOARD OF SELECTMEN

TOWN CLERK  
KENT, CONNECTICUT

A SPECIAL MEETING OF THE BOARD OF SELECTMEN WILL BE HELD

<u>TUESDAY, DECEMBER 4, 2018</u>	<u>7:00 P.M.</u>	<u>TOWN HALL</u>
DATE	TIME	PLACE

NOTICE OF SPECIAL MEETING:  
(Must be filed not less than 24 hours prior to holding a meeting)

AGENDA:

- I. Department overviews-synopsis of areas of influence.
  - i. Which Department is yours most connected?
  - ii. What is the main connection point?
  - lii. Ideas to strengthen common processes?
  
- II. Discussion on Department Interaction with Public
  - i. Most common complaint?
  - ii. Ideas to make service better?
  - iii. Are we a business?
  - iv. Techniques for Problem Solving?

BOARD OF SELECTMEN

JOYCE KEARNS  
ADMINISTRATIVE ASSISTANT

DATE OF TOWN CLERK NOTIFICATION

RECEIVED FOR RECORD  
KENT TOWN CLERK

"An equal opportunity employer and service provider"

2018 OCT 18 P 2:20

BY *Debra Bralley*  
TOWN CLERK